



The Swan Theatre Company Refund Policy

The Swan Theatre Refund Policy **(revision March 2025)**

Adopted date: 7th April 2025

Review undertaken by: Swan Theatre Marketing Manager (Committee Officer)

Policy Review Period: Five years

Next review date: March 2030

Conditions of Sale

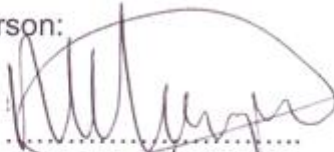
- The Swan Theatre cannot refund the value of your ticket to you unless the performance is cancelled.
- Once purchased, your ticket is your responsibility.
- Tickets may however be exchanged for a different performance of the same production, if available.
- Please contact the Box Office at 0750 037 6031 or email swantheatre@gmail.com

Performance Cancellation

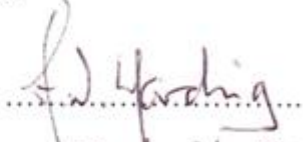
- The Swan Theatre cannot refund the value of your ticket to you unless the performance is cancelled.
- If a performance is cancelled you will be offered the option of a rescheduled date where possible, a voucher redeemable against a future production or a full refund.

Next Review Date: March 2030

Chairperson:

Name: 
Date: 7/4/25

Reviewer:

Name: 
Date: 7 April 2025