

## The Swan Theatre Disability Policy (revision March 2025)

Adopted date: 7th April 2025

Review undertaken by: Swan Theatre Marketing Manager (Committee Officer)

Policy Review Period: Five years

Next review date: March 2030

## **Disability Policy**

- Tickets must be purchased via the Box Office in person to discuss your needs. Please contact the Box Office at 0750 037 6031 or email <u>swantheatre@gmail.com</u>
- There are up to 3 wheelchair spaces available in the front row which must be booked when purchasing your ticket.
- Limited onsite parking is available this must be pre-booked, and an area will be reserved in the adjacent carpark for your use.
- There is level access to the auditorium.
- There is an accessible toilet for wheelchair users.
- A hearing aid induction loop system is in place.
- If you require supervision or assistance during your visit you may bring a carer who is entitled to an adjacent complimentary seat. The companion must be able to help you access the theatre and its facilities, remaining with you to ensure your wellbeing and comfort.
- Assistance dogs are welcome; please discuss suitability of seating areas at the time of booking.

Chairperson:	
Name: MMMAA	
Date:7. 14 25	50
Reviewer:	
Name: A. Harding.	
Date:	

Next Review Date: March 2030